

Is the concern still present?

Yes	CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW the TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new PCM. For vehicles with the 2.7L EcoBoost (238kW/324PS), REFER to: POWERTRAIN CONTROL MODULE (PCM) . For vehicles with the 3.5L EcoBoost (272kW/370PS), REFER to: POWERTRAIN CONTROL MODULE (PCM) . For vehicles with the 5.0L 32V Ti-VCT, REFER to: POWERTRAIN CONTROL MODULE (PCM)
No	The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues.

**DIAGNOSIS AND TESTING > INFORMATION AND ENTERTAINMENT SYSTEM >
PINPOINT TESTS > PINPOINT TEST AG : U0140:00****Normal Operation and Fault Conditions**

REFER to: Information and Entertainment System - System Operation and Component Description . See Network Message Chart.

DTC Fault Trigger Conditions

DTC	Description	Fault Trigger Conditions
U0140:00	Lost Communication With Body Control Module: No Sub Type Information	Set by the ACM, APIM, DACMC, FCIM, and GPSM when network messages are missing from the BCM for more than 5 seconds with the ignition in RUN.

Possible Source

- BCM

**DIAGNOSIS AND TESTING > INFORMATION AND ENTERTAINMENT SYSTEM >
PINPOINT TESTS > PINPOINT TEST AG : U0140:00 > PINPOINT TEST AG : U0140:00****AG1 VERIFY THE CUSTOMER'S CONCERN**

Ignition ON.

Verify if there is an observable symptom present.

Is an observable symptom present?

Yes	GO to AG2
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